

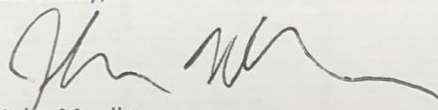
July 27, 2011

To whom it may concern:

I am writing on behalf of Craig Henry. Craig has been a colleague of mine for 28 months in Microsoft's development center in Bangkok and I was his manager for the past year. He is an effective and productive team member. He produces high quality, comprehensive product documentation. Craig willingly takes on new projects and responsibilities and is accountable for results. I recommend his work with no reservations about his ability or enthusiasm.

Please feel free to contact me directly at jmueller@microsoft.com if you have any questions or would like more information.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Mueller', with a long horizontal flourish extending to the right.

John Mueller
Lead Program Manager
Microsoft